

# **Fhiaba Product Warranty**

## **FOR RESIDENTIAL USE ONLY**

### **FULL TWO YEAR TOTAL PRODUCT WARRANTY<sup>1\*</sup>**

For two years from the original date of purchase, the Fhiaba product warranty covers all parts and labor to repair or replace, under normal residential use, any part of the product proving to be defective in material or workmanship.

### **FULL FIVE YEAR SEALED SYSTEM PRODUCT WARRANTY - PARTS AND LABOR<sup>2</sup>**

For the first five years from the original date of purchase, the Fhiaba product warranty will cover all parts and labor to repair or replace, under normal residential use, the compressor, condenser, evaporator, drier and all connecting tubing that prove to be defective in material or workmanship.

### **LIMITED TWELVE YEAR SEALED SYSTEM PRODUCT WARRANTY - PARTS ONLY<sup>2</sup>**

For the first twelve years from the original date of purchase, the Fhiaba product warranty covers all parts that prove to be defective in material or workmanship in the sealed system (parts only). The sealed system consists of the compressor, condenser, evaporator, drier and all connecting tubing.

### **TERMS APPLICABLE TO EACH WARRANTY**

This warranty is valid in only the 50 continental states of the U.S.A. and the country of Canada. This warranty applies to the original purchaser only and is non-transferable. All service provided by Fhiaba on the stated warranty must be performed by a Fhiaba authorized servicer, unless otherwise specified by Fhiaba. This service will be provided during the regular business hours of each specific region.

This warranty applies only to products purchased from an authorized dealer through an approved distribution chain and is installed for normal residential use and does not apply to commercial use or use on yachts. This warranty only covers service performed at the location of product installation and will not cover costs associated with repairing off-site unless expressly authorized by Fhiaba nor does it cover the travel costs associated with providing service to remote locations. Remote locations are defined as being outside of a 50 mile (80 kilometre) radius from any authorized dealer. This warranty does not cover any parts or labor to correct any defect caused by negligence, transport, delivery, installation, accident or improper use, maintenance, installation, service or repair, including but not limited to improper removal and reinstallation of the condensing unit prior to or during product delivery / installation. The remedies described herein for each warranty are the only ones which Fhiaba will provide, either under these warranties or under any warranty arising by operation of law. Fhiaba will not be responsible for product loss due to spoilage nor for consequential damages to surrounding cabinetry, construction materials or finishing materials such as but not limited to flooring. Fhiaba will not be responsible for any consequential or incidental damages arising from the breach of these warranties or any other warranties, whether express, implied or statutory.

The warranty will be valid and effective only upon presentation of the document stating the purchase date of the appliance, and more specifically of the relevant invoice, proof of purchase, or equivalent document showing the name of the seller, the delivery date and the identification data of the appliance. (Such as; Model number, Serial Number). In the case of new product being included in the purchase of new residential construction; this warranty applies to the original resident of the location containing the Fhiaba product and warranty coverage will begin on the date of occupancy of the residence (proof of occupancy required) to a maximum additional six months from the date of purchase of the product by the development company from the distributor or dealer. This extension does not apply to footnote 1 below.

This warranty is only valid where the difference between the purchase date and the production date of the product is less than one year. Any product which has been warehoused for more than this one year period will only be covered by Fhiaba's B-Stock warranty.

During the warranty period Fhiaba reserves the right to evaluate the opportunity to repair the appliance or, at their discretion, offer to replace it with a Fhiaba product of equivalent features and functionality. During years 3 through 12, replacements will be offered at a discounted retail cost dependent on the age and original purchase price of the product being replaced. Fhiaba reserves the right to revise this warranty at any time.

Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

**All consumers who require parts and/or service can contact Fhiaba North America Service by:**

**Email: [fhiaba@adcoservice.com](mailto:fhiaba@adcoservice.com)**

**Toll free telephone: 1-855-4-FHIABA (1-855-434-4222)**

<sup>1</sup>Stainless steel doors, panels, product frames and interior surfaces are covered by a limited 30-day parts only warranty for cosmetic defects originating from the factory.

<sup>2</sup>Sealed system warranty does not include electromechanical failure of the refrigerant switching valve.

\*Replacement water filters are not covered by the product warranty.